

PC Technician

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$23.75 to \$27.50 hourly
Employment status: Contract / Temporary

Description

If you're a PC Technician with the ability to interact with technical and non-technical users in an understandable and concise manner while solving complex technical issues, Robert Half has a job opening for you. If you are self-motivated, a problem solver, and interested in a positive, dynamic environment, you could thrive in this role. Come work as a short-term contract / contract / contract / temporary PC Technician in the Washington Dc, District of Columbia, region.

Your responsibilities in this role

- Handle take down, packaging, transportation and setup/installation on site
- Ensure that ticket submitters receive frequent and effective communication
- Break down, box and ship old equipment
- Retain records of daily data communication transactions, problems and solutions or installations
- Install and repair printers, troubleshooting problems as needed
- Diagnose, restore, rebuild, and refurbish computer hardware, such as PCs, laptops, monitors, servers, and additional IT equipment
- Manage equipment inventory, collaborating on purchases as needed
- Handle data transfers from PC to PC and troubleshoot software/hardware along with break/fix
- Coordinate with the appropriate vendors to arrange repairs
- Provide support for functionality testing and end users
- Ensure sound electronic data records by adhering to company quality standards
- Manage and execute technology implementation projects
- Own imaging and preparation of new computers

Requirements

- Show the ability to adapt and learn new techniques and skill sets when required
- Observant, accurate and able to thrive in a fast-paced environment
- Familiar with network design and implementation strategies
- CompTIA A+ certification obligatory
- Command of Desktop Support
- Adeptness in Customer Support
- General familiarity with shipping & receiving
- Apple Macintosh experience
- Comprehensive knowledge of Desktop Hardware
- PC desktop/workstations experience
- Microsoft experience
- Demonstrated knowledge of Equipment Shipping

- Strong problem-solving skills
- Ability to multitask efficiently and prioritize work
- 1 - 3 years of experience supporting hardware and software for PC and Mac, and knowledge of TCP/IP, DNS, DHCP, LAN, and WAN

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

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