

IT Support Specialist

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$28.00 to \$35.00 hourly
Employment status: Contract / Temporary

Description

Robert Half is partnering with a company who is looking for an IT support specialist located in Hanover, MD! A successful candidate in this role is an expert in troubleshooting, resolving tickets in a timely manner, and has the ability to travel to retail locations.

Responsibilities:

- Assists with and coordinate repair of end user hardware
- Installation or re-installation of software
- Resolving tickets in a timely manner
- Travel to various retail locations to troubleshoot IT equipment on-site
- Assisting with deployment and take down of workstations

Requirements

- 2+ years of relevant work experience
- Expertise with troubleshooting Windows and Mac OS
- Office 365 and Exchange knowledge
- Strong communication skills
- Resolving escalated tickets

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Questions? Call your local office at 1.888.490.4429. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.