Manchester, NH, 03101

Quechan Indian Tribe (5300) To: Employment Counselor Date: 05/19/2024



Collections Specialist

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$22.00 to \$24.00 hourly

Employment status: Contract / Temporary to Hire

Description

This Collections Specialist position is for candidates who are natural leaders driven by a strong sense of accomplishment, and focused, detail-oriented thinkers with backgrounds in accounting, finance or business administration. This long-term contract / temporary to hire Collections Specialist position is available in the Manchester, New Hampshire area. If you're looking for work as a Collections Specialist, you can nourish your career at this growing company if you contact Robert Half today!

What you get to do every single day

- Record all customer payments to the correct reports
- Ensure the processing of payments
- Comply with all rules and regulations established by the Federal Fair Credit Reporting Act
- Direct all billing and reporting activities in accordance to deadlines
- Attend to inbound and outbound collections calls and correspondence
- Maintain and update customer files to sustain data integrity
- Act as a company representative in upholding quality customer service and a positive company image by resolving customer account inquiries
- Pinpoint delinquent customer accounts through various means, including skip-tracing, phone contact, written correspondence, and make arrangements for payment
- Correctly process bankruptcy filings when received

Requirements

- Strong communication skills, both verbally and in writing
- Strong familiarity with Analytical Skills
- Expertise in Deposits
- Research experience
- B2B collections experience
- Be able to effectively analyze and make decisions on customer accounts
- 1+ years of prior high volume collections experience
- AA or BS/BA in Accounting preferred
- Earlier experience working with various types of accounting software desired

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