

Desktop Support Analyst

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$22.00 to \$24.00 hourly

Employment status: Contract / Temporary to Hire

Description

The ideal candidate for this role will excel at explaining intricate technical information to the non-technical user. We want to hear from you if you are a driven individual who is most productive in an active and positive environment. If you think you fit that description, Robert Half has a Desktop Support Technician role that may be the position for you. You should apply to this job, if you are a motivated candidate with effective problem-solving abilities. This Desktop Support Analyst role is long-term contract / temporary to hire in nature and is based in the Lexington, Kentucky, area.

What you get to do every single day

- Fix computer problems, and recommend appropriate action/solutions
- Organize hardware repairs with the appropriate vendors
- Support records of daily data communication transactions, issues and remedial actions taken or installation activities
- Be in contact regularly and effectively with ticket submitters
- Support, examine, and repair computer systems, hardware, printers, and computer peripherals
- Give support on a variety of computer hardware and software issues by identifying, researching, and resolving technical problems
- Provide computer desktop support in accordance with established policies and procedures

Requirements

- Desktop Support experience desired
- Desktop support or related experience
- Ability to write reports, business correspondence, user instructions, and procedure manuals

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