

## Denials Specialist

**Benefits:** Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

**Salary range:** \$20.00 to \$25.00 hourly  
**Employment status:** Contract / Temporary

### Description

We are seeking a detail-oriented and experienced Denials Specialist to join our financial team. The ideal candidate will be tasked with managing and resolving insurance denials in a timely and effective manner. This individual will work diligently to identify root causes of denials, take actionable steps for denial resolution, resolve payer disputes, and consistently follow up on claims.

#### Job Responsibilities:

1. Manage and resolve instances of insurance denials, working alongside other teams when necessary.
2. Identify root causes of denials and take appropriate actions to resolve them swiftly and effectively.
3. Timely appeals submission for denials resolution, ensuring that all necessary information is accurate and comprehensive.
4. Resolve payer disputes, employing assertive but fair negotiation tactics.
5. Follow up on claims with insurance companies to ensure proper resolution.
6. Utilize online portals to assess denials and explanations of benefits, employing deep knowledge and understanding of the portals' functionality.
7. Identify potential trends among denials occurring in the same category.
8. Review Explanation of Benefits (EOB), ensuring the correct fee is applied, understand what they're seeing, and know where to look on EOB.
9. Liaise with payers to discuss agreements and negotiate on disputed claims.
10. Participate in ongoing training sessions to stay up-to-date with industry practices.

### Requirements

#### Qualifications:

1. Minimum of 3 years' experience in revenue cycle management.
2. Strong understanding of insurance denials and the associated resolution processes.
3. Excellent verbal and written communication skills.
4. Proficient in using online portals to access denials and explanations of benefits.
5. Able to juggle multiple tasks and priorities effectively.
6. Proven problem-solving abilities.
7. Able to work independently and within a team structure.

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