

## Customer Service Representative

**Benefits:** Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

**Salary range:** \$20.00 to \$23.00 hourly  
**Employment status:** Contract / Temporary to Hire

### Description

We have partnered with an excellent client in Woodland Hills who is currently seeking a Sales Representative to join their team immediately!

- Understand customer needs and requirements, and recommend appropriate solutions to meet those needs.
- Identify potential leads from clients via inbound and outbound phone calls
- Keep accurate records of customer interactions, sales activities, and follow-up actions using our CRM system.
- Stay updated on product knowledge and industry trends to effectively communicate product features and benefits to customers.
- Collaborate with team members and sales managers to continuously improve sales techniques and strategies.
- Provide exceptional customer service before, during, and after the sales process to ensure customer satisfaction and loyalty.
- Handle customer inquiries, resolve complaints, and escalate issues as needed to ensure a positive customer experience.

### Requirements

Inbound Telephone Calls, Answering Multi-Line Phone System, Inbound Sales, Inside Sales, Strong Customer Service Skills

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

**This Job Posting will expire in 10 days.**