

Job Train - Menlo Park (5924)
To: Employment Counselor
Date: 04/25/2024



94401
San Mateo, CA, 94401

Customer Service Representative

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$23.75 to \$27.50 hourly
Employment status: Contract / Temporary

Description

One month contracts position available!

Robert Half is looking for a bi-lingual Spanish Candidate with strong customer support skills as well as technical support skills. Our client located in San Mateo has a new application that is in high demand. Your job is to assist individuals in getting them set up with the app. You have to have strong technical skills for this role!

Work Hours: 10:00 am through 6:00 pm with 30 minutes of duty free lunch, total 7.5 hours per day

Work Description: This assignment will do some "help desk" kinds of trouble-shooting, also to do outreach to families who have not yet accessed our systems to help them get set up. This doc (under the section entitled, "Parent and Student Outreach") is the main guide for how one helps families with accessing our two main platforms (Aeries and Canvas). This might be helpful as you identify the appropriate temporary person.

Requirements

- Bi-Lingual Spanish
- Customer Service
- Technical Background preferred

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.