

Job Train - Menlo Park (5924)
To: Employment Counselor
Date: 05/18/2024



94536
Fremont, CA, 94536

Customer Service

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$18.00 to \$25.00 hourly
Employment status: Contract / Temporary

Description

Are you looking for an exciting role at a start-up that is revolutionizing the solar industry? Look no further! Robert Half is seeking **Spanish bilingual** candidates for an amazing temp-to-hire **Customer Service** opportunity right here in Fremont.

Responsibilities:

- Responds to customer telephone inquiries within a call center environment
- Serves as a customer advocate by identifying underlying customer needs and guiding them to appropriate resources or programs
- Delivers accurate information to customers in accordance with performance goals and objectives
- Provides information to members/providers to support them in their healthcare decisions
- Updates member information in system as needed
- Must maintain a strict standard of confidentiality to ensure that our members protected health information (PHI) is secure
- Other duties as assigned

Requirements

Requirements:

- High School diploma or equivalent
- 6+ months of customer service experience
- Ability to quickly gain customer trust and confidence
- Strong interpersonal communication skills
- Good oral and written communication skills
- Former banking experience preferred
- Bilingual in Spanish is a MUST

Robert Half offers full benefits, 401(k), paid time off, and professional enrichment opportunities. Apply today; we really look forward to hearing from you!

-Robert Half is the world's first and largest specialized talent solutions firm that connects highly qualified job seekers to opportunities at great companies. We offer contract, temporary and permanent placement solutions for finance and accounting, technology, marketing and creative, legal, and administrative and customer support roles.

Robert Half puts you in the best position to succeed by advocating on your behalf and promoting you to employers. We provide access to top jobs, competitive compensation and benefits, and free online training. Stay on top of every opportunity – even on the go. [Download the Robert Half app](#) and get 1-tap apply, instant notifications for AI-matched jobs, and more.

Questions? Call your local office at 1.888.490.4154. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.

