

Job Train - Menlo Park (5924)
To: Employment Counselor
Date: 05/14/2024



94538
Fremont, CA, 94538

Customer Servicer Representative

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$20.00 to \$24.00 hourly
Employment status: Contract / Temporary

Description

Robert Half Oakland is seeking **Call Center Representatives!** We are inviting all candidates with Call Center experience to join our team for multiple positions available that require this experience! The ideal candidate will have experience in a call-center environment handling a high volume of calls every hour and will be skillful at typing quickly.

Responsibilities:

- Responds to a high-volume of incoming telephone calls and referrals
- Actively listen and probe callers in a professional and timely manner to determine purpose of the calls.
- Accurately document and routes calls to the proper department
- Follow documented protocols and guidelines
- Other duties as assigned

Requirements

Requirements:

- Minimum of 1 year experience in a call-center environment
- Ability to type 45 Words Per Minute
- Has experience with CRM
- Able to take 100+ calls per day
- Organized and efficient workers are a must!

Robert Half offers full benefits, 401(k), paid time off, and professional enrichment opportunities. Apply today; we really look forward to hearing from you!

-Robert Half is the world's first and largest specialized talent solutions firm that connects highly qualified job seekers to opportunities at great companies. We offer contract, temporary and permanent placement solutions for finance and accounting, technology, marketing and creative, legal, and administrative and customer support roles.

Robert Half puts you in the best position to succeed by advocating on your behalf and promoting you to employers. We provide access to top jobs, competitive compensation and benefits, and free online training. Stay on top of every opportunity – even on the go. [Download the Robert Half app](#) and get 1-tap apply, instant notifications for AI-matched jobs, and more.

Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.