

Business Systems Analyst 5

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: DOE

Employment status: Contract / Temporary

Description

Robert Half is looking for a Business Systems Analyst/ Jira Align Administrator to join our client. The Jira Align Administrator role will be involved in the continuous support and management of Jira Aligns implementation with the client. The successful candidate has a passion for driving continuous improvement and thrives in an employee first customer centric culture. If you are a strong leader energetic self-starter strategic thinker and passionate about building efficient organizations we would love to have you join our team!

Responsibilities

- Recommend and implement best practices in Jira Align to ensure work aligns with the organizational strategic goals and roadmap
- Provide outstanding support by troubleshooting and resolving Jira Align issues and entering support tickets or ideas to Atlassian
- Understand business needs and agile concepts to recommend Jira Align configuration and best practices
- Create and update Jira Align documentation and training materials
- Establish Jira Align standards across the organization to encourage consistency and efficiency
- Support the roll out and onboarding of new teams to Jira Align
- Organize and facilitate meetings with cross-organization representatives to identify and prioritize areas of focus manage simultaneous programs and ensure milestones and timelines are met
- Focus on continuous improvement efforts to improve simplify and streamline the way we develop and deliver products to our customers
- Work collaboratively to influence and help the Product and Technology organization scale and work more efficiently
- Communicate frequently and transparently to ensure all organizations are kept up to date on new initiatives changes and improvements
- Define metrics that provide the key insights that drive the prioritization of programs and initiatives

Requirements

Skills:

- 3-5 years Jira Align Experience - hands-on experience and deep knowledge of Jira Align
- 3 years of Development Knowledge - understanding of agile development practices and ability to translate business needs into requirements
- Demonstrated expertise in collaboration - builds strong connections across Products Technology Services Sales Privacy and Security etc.
- Excellent verbal and written communication - strong presence and ability to communicate appropriately across different levels and roles
- Proven track record of Problem Solving - thinks about problems from different perspectives and leverages data driven analysis proactively identifies challenges and roadblocks
- Detail Oriented- awareness of operational metrics and success measures tracks coordinates and documents progress toward these key metrics
- Results Oriented - works closely with key stakeholders to deliver initiatives and outcomes

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