Job Train - Menlo Park (5924) To: Employment Counselor Date: 05/14/2024

## rh Robert Half<sup>®</sup> is now hiring!

San Jose, CA, 95113

## PC Technician

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: DOE Employment status: Contract / Temporary

## Description

Robert Half has an exciting opportunity for a PC Technician who is highly capable of solving complex technical issues and clearly communicating with technical and non-technical users in an understandable way. If you are a self-starter and enjoy solving problems and working in a positive, dynamic environment, then we want to hear from you! Come work as a short-term contract / temporary PC Technician in the San Jose, California, region.

Your responsibilities in this role

- Track equipment inventory, and suggest and assist with purchases
- Handle data transfers from PC to PC and troubleshoot software/hardware along with break/fix
- Document all daily data communication transactions, issues and solutions or installations
- Arrange for repairs through the appropriate vendors
- Ensure that ticket submitters receive frequent and effective communication
- Handle disassembly, boxing, movement and setup/installation on site
- Diagnose, restore, rebuild, and refurbish computer hardware, such as PCs, laptops, monitors, servers, and additional IT equipment
- Collaborate to test functionality and provide end user support
- Comply with company quality standards to ensure sound electronic data records
- Manage and carry out a variety of technology implementation projects
- Manage imaging and preparation for new computers
- Dismantle, box and ship outdated equipment
- Install printers, troubleshoot problems and make repairs

## Requirements

- Flexibility to adapt to changes in procedures and job assignments
- Ability to multitask efficiently and prioritize work
- A certification in CompTIA A+ is mandatory
- Ability to recognize, evaluate, and resolve problems effectively
- Comprehensive knowledge of Microsoft Windows
- Expertise in Asset Inventory
- High attention to detail
- Skilled in network design and implementation strategies
- 1+ years of experience with PC and Mac hardware and software, and an understanding of TCP/IP, DNS, DHCP, LAN, and WAN

Technology Doesn't Change the World, People Do.®

Robert Half is the world's first and largest specialized talent solutions firm that connects highly qualified job seekers to opportunities at great companies. We offer contract, temporary and permanent placement solutions for finance and accounting, technology, marketing and creative, legal, and administrative and customer support roles.

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Questions? Call your local office at 1.888.490.4429. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <u>https://roberthalf.gobenefits.net/</u> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.