Job Train - Menlo Park (5924) To: Employment Counselor Date: 05/07/2024

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Union City, CA, 94587

Credit Analyst

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$33.00 to \$38.00 hourly Employment status: Contract / Temporary

Description

Responsibilities:

- Prepare monthly projections of Cash Collections. Assist in creating and maintaining monthly reports.
- Assess customer's credit worthiness using D&B software. Work cross-functionally with, Cash Applications, Sales & Service organizations to promote partnerships and resolve open customer disputes in a timely manner.
- Analyze Accounts Receivables, resolve issues regarding any doubtful accounts and/or corrections needed to be addressed and escalate them to management as necessary.
- . Monitor reports on customers' financial performance, review data and investigate discrepancies or variances and communicate findings to management.
- Obtain approval as needed and required to exceed set credit limits and based on set parameters.
- Follow department policies and procedures, assist in the appropriate implementation of policy improvements.
- Responsible for cleanliness, organization, and overall Credit & Collections department appearance.
- Filing as needed

Requirements

Qualifications:

- Requires 1-3 years of related experience. HS diploma or equivalent combination of education and experience.
- Knowledge of Credit & Collections procedures.
- Knowledge of SAP required, S4 regarding Customer Master, Credit Management & Order to Cash a plus.
- Strong negotiation skills and use solid judgment in changing a customer's objections into a commitment to pay.
- Knowledge of A/R related accounting principles.
- Must have strong attention to detail.
- Ability to research and solve problems effectively.
- Ability to evaluate and analyze customers' financial status.
- Neat and professional appearance and outgoing people-oriented personality which conveys pride in working for Mizuho OSI and which is demonstrated with a ready smile and a willingness to assist others.
- Excellent computer skills including operating Windows based personal computers, various office equipment and machines, and telephone system. Efficiently and effectively use Microsoft products such as Outlook, Word, Excel, and PowerPoint.
- Ability to clearly express oneself verbally and in writing in the English language (additional languages also preferred) using good grammar, vocabulary, eye contact.

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