



is now hiring!

### IT Desktop Support

**Benefits:** Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay. **Salary range:** DOE **Employment status:** Contract / Temporary

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#### Description

Desktop Support Technician candidates will be interested in Robert Half's new job opening, if they have a flair for clearly breaking down and explaining convoluted technical information in a way that is easily understood by non-technical users. This is a job where a self-starter with strong problem-solving skills and a passion for working in an innovative environment can thrive. We are looking for a Tier 1-2 support Desktop Support Analyst to provide Windows/ Mac and Chromebook support. This Desktop Support Analyst position, which is a long-term contract / temporary to full-time opportunity, is located in San Jose, California.

Key responsibilities

- Asset management, Wi-Fi and printer/ peripheral support
- Keep up, explore, and fix computer systems, hardware, printers, and computer peripherals
- Fix computer problems, and recommend appropriate action/solutions
- Supply computer desktop support in accordance with established policies and procedures
- Meet regularly and effectively with ticket submitters
- Give support on a variety of computer hardware and software issues by identifying, researching, and resolving technical problems
- Support records of daily data communication transactions, issues and remedial actions taken or installation activities

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#### Requirements

- 3+ years of desktop support or other related experience
- VPNs (virtual private networks) experience
- Knowledgeable when it comes to Windows PC and Mac OS
- Google suites experience a plus

*If this sounds like you, **apply directly!** or call Janette Hernandez and leave a message regarding the job you are applying for! 415-565-7455*

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Questions? Call your local office at 1.888.490.4429. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.