

## Desktop Support Analyst

**Benefits:** Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

**Salary range:** DOE

**Employment status:** Contract / Temporary

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### Description

**Title:** Software Asset Management

**Location:** 100% Remote

**Technology Top Skills:** Windows 10, Active Directory, office 365

Robert Half is looking for a Software Asset Management. Submit your application for this exciting opportunity!

### Essential Duties:

- Assists the Configuration Manager in maintaining the accuracy of the information stored in the asset database
- Works with the Procurement team, the Software Asset Administrator, and the IT Operations team regularly to update and maintain existing Hardware and Software Asset Management information, contracts, and entitlements.
- Creates and provides Asset Management reports to support business functions as required
- Works with application owners across the organization to track, load, and maintain related asset data in ServiceNow and LeanIX
- Assists any required internal audits to verify asset inventory consistency and accuracy through reporting and dashboards within ServiceNow, LeanIX, and PowerBi

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### Requirements

#### Top Requirements

- Equivalent experience in a related discipline
- 2+ years of experience in Technology with a focus on Asset
- Management related tools and processes
- Proficiency with the Microsoft Office Suite, including Excel, PowerPoint, and Word
- Proficient organizational, analysis, and time management skills, attention to detail and accuracy, and ability to multi-task high priorities
- Strong interpersonal skills and a professional demeanor in
- interacting with a wide variety of people
- Proficient at working both independently and as a team member
- Experience with reporting in ServiceNow

**\*\*For immediate consideration please apply here and connect with Nadia Jimenez on LinkedIn**

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Questions? Call your local office at 1.888.490.4429. Robert Half will consider qualified applicants with criminal histories in a manner

consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

**This Job Posting will expire in 10 days.**