

Warehouse Associate

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$19.00 to \$19.00 hourly
Employment status: Contract / Temporary

Description

Customer Service Representatives will be interested in Robert Half's new position if they love building solid customer relationships and want to work in the growing Retail industry. We could have an excellent career opportunity for you, if you are an articulate and highly-skilled Customer Service Representative. This Customer Service Representative job is long-term contract / temporary, and located in Burlingame, California. Candidates who thrive in a dynamic, rapidly-changing call center will be interested in this position.

Your responsibilities

- Retrieve and oversee the sending of written business communications
- Manage and place incoming telephone calls
- Be a part of business development by actively cross-selling and referring customers
- Provide accurate, friendly customer service in a timely fashion

Requirements

- 2+ years' experience of demonstrated performance in a goal-driven & customer-focused environment preferred
- Ability to interact effectively with internal and external partners and clients/customers
- Supportive, positive attitude with a professional demeanour applied to all tasks
- Demonstrated experience performing extensive research to resolve complex customer inquiries
- Microsoft Office knowledge required
- Excellent customer service and office administrative skills
- Critical thinking, problem solving, ability to work independently
- Comprehensive knowledge of Warehouse Duties
- Familiarity with Customer Relationship Management (CRM) systems, e.g. ACT!, Illustrator, Highrise, and Insightly
- Ability to effectively interact, verbally and in writing
- Proficient with computers and technology platforms

If you are committed to delivering an exceptional customer experience to each and every customer you interact with and are a customer service 'champion', we want to hear from you. Submit your resume today!

-Robert Half is the world's first and largest specialized talent solutions firm that connects highly qualified job seekers to opportunities at great companies. We offer contract, temporary and permanent placement solutions for finance and accounting, technology, marketing and creative, legal, and administrative and customer support roles.

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Questions? Call your local office at 1.888.490.4154. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.