

Desktop and AV Support

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: DOE
Employment status: Contract / Temporary

Description

Title: Desktop & AV Support Specialist

Location: Los Altos

Remote/Onsite: Onsite

Work Schedule: 9am-5pm

Technology Top Skills: Windows 10, Mac OS, AV Support, zoom, Google Meet, Microsoft Teams,

Robert Half is looking for a Desktop & AV Support Specialist in Los Altos, California. The Desktop & AV Support role will provide user support and customer service on company supported hardware, applications, and platforms as well as providing support for AV in conference rooms and events. The Desktop Support Specialists will also be responsible for monitoring all tickets in our ticketing system and ensuring timely resolution and closure. To thrive in this role, you should be a natural problem solver and have a strong sense of ownership. Apply for this position today if you think you are a self-confident, motivated person with a strong work ethic and excellent communication skills who enjoys a fast-paced, team-driven environment. Submit your application for this exciting opportunity!

Essential Duties:

- manage the day-to-day technical support function
- Provide IT and AV Support (50/50)
- Assist End Users,
- Image laptops- Windows and Mac
- providing conference rooms troubleshooting
- assist with AV support in company events
- Assist with desk set-ups; ie monitors not working, adapters not working
- On the Software side: give access to users, create user, groups, permissions, and management
- troubleshoot and resolve desktop computer issues (PC, Mac and laptop) and peripherals.
- Be able to work in a Windows and Mac Environment with some linux (a plus)
- assist with audio/visual equipment

Requirements

Top Requirements

- 3+ years in a corporate IT role
- Audio/ Visual-troubleshoot, ie set up zoom or google meet
- Experience with Windows and Mac OS
- Linux Nice to have
- Comfortable and understanding of Audio & Visual Systems
- Experience using Google Meet, Microsoft Teams, Zoom
- Familiarity with Creston

****For immediate consideration please apply here and connect with Nadia Jimenez on LinkedIn**

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Questions? Call your local office at 1.888.490.4429. Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit <https://roberthalf.gobenefits.net/> for more information.

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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.