Job Train - Menlo Park (5924) To: Employment Counselor Date: 05/05/2024



Teller

Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.

Salary range: \$22.00 to \$24.20 hourly

Employment status: Contract / Temporary to Hire

Description

Hours: Monday - Thursday 8:45 a.m. - 5:30 p.m

Friday 8:45 a.m. - 6:30 p.m

Rotating Saturdays 8:30 a.m. - 5:00 p.m. (with a day off during the week)

Job Scope/Duties

- -Performs basic member transactions including, but not limited to: deposits, withdrawals, account transfers, loan payments, loan payoffs, cash advances, US Savings Bonds redemption, traveler's check purchases, gift card purchases, sub-account openings, IRA contributions, address change requests, check order requests, account closures, and issuance of Cashier Checks
- Accurately maintains, safeguards, and balances cash drawer, and all negotiable instruments
- Answers basic member inquiries, concerning Credit Union products and services, policies and procedures, promotions, relationship pricing, fee structures, and general financial institution processes
- Prepares work for daily opening and closing of branch
- Other daily duties would include stop payment requests, accurate completion of CTRs, member password updates, statement copy requests, cross-member transfer requests, wire requests, and processing daily night depository items
- Cross-selling Credit Union products and services appropriate to meet member's needs
- -Completes miscellaneous duties and projects as assigned. Provides assistance to other branches and departments as needed, including travel to other Star One locations.

Requirements

- 1 yr. cash handling experience required, prefer 6 months teller experience at bank/credit union
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