



is now hiring!

Traffic Director	
Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.	Salary range: \$19.00 to \$22.00 hourly Employment status: Contract / Temporary to Hire
Description	
Customer Service Representatives will be preferred for this position via Robert Half if they love building solid customer relationships. Are you looking for an excellent career opportunity? This Customer Service Representative position could be for you, if you are articulate and highly-skilled. This short-term contract / temporary to hire Customer Service Representative position could be for you, if you're available to work in Fremont, California. If you thrive in a dynamic, rapidly-changing call center, this job could be for you.	
Your responsibilities	
<ul style="list-style-type: none">- Deliver outstanding, friendly customer service in a timely fashion- Be a part of business development by by actively cross-selling and referring customers- Field and send written business correspondence- Manage incoming telephone calls	
Requirements	
<ul style="list-style-type: none">- Less than one year of experience- Solid understanding of Customer Relationship Management (CRM) systems, e.g. ACTI, Illustrator, Highrise, and Insightly- Solid understanding of Assist Customers- Brand Ambassador experience required- Strong proficiency in Excel and other Microsoft Program skills- Customer service and office administrative skills- Proven ability to navigate multiple computer systems, applications, and utilize search tools to find information- Supportive, positive attitude with a professional demeanour applied to all tasks- Demonstrated experience performing extensive research to resolve complex customer inquiries- Ability to interact effectively with internal and external partners and clients/customers- Strong communication skills and able to receive criticism well- Active problem-solver who listens for customer cues and actively resolves problems with grace and integrity	
We are looking for a service 'champion' who knows how to go the extra mile for individual customers and strives to deliver personalized, quality service in every interaction. If this aligns with your experience or career goals, don't hesitate to contact us today	
-Robert Half is the world's first and largest specialized talent solutions firm that connects highly qualified job seekers to opportunities at great companies. We offer contract, temporary and permanent placement solutions for finance and accounting, technology, marketing and creative, legal, and administrative and customer support roles.	
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Robert Half will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance. All applicants applying for U.S. job openings must be authorized to work in the United States. Benefits are available to temporary professionals. Visit https://roberthalf.gobenefits.net/ for more information.	
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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.