



is now hiring!

Help Desk/Desktop Support	
Benefits: Candidates on temporary assignment may qualify for our competitive benefits package which includes group health, life and disability insurance and voluntary benefits such as retirement savings and holiday pay.	Salary range: DOE Employment status: Temporary
Description	
<ul style="list-style-type: none">• First and second level troubleshooting for all desktop/application/printing issues via phone/remote/in person• Documenting work done in ticketing system• Deploy and maintain Windows 10 desktops and laptops• Deploy and maintain desktop applications including Microsoft Office 2016• Active Directory administration including user creation/deletion• Patch management for workstations• Experience with creating and deploying PC images• Inventory control for firm hardware• Set up and monitoring video conferencing equipment	
Requirements	
<ul style="list-style-type: none">• 2 or more years supporting Microsoft Windows and Office 365• 2 or more years supporting Microsoft Active Directory• General knowledge of networking concepts• Demonstrated track record of effective verbal and written communication• Able to troubleshoot system issues to determine root cause and determine best course of action for resolution• Self-starter willing to take initiative to identify and own issues and produce effective results• Able to work well in a dynamic environment, and to respond effectively with calm, resourcefulness, and flexibility in demanding situations• Detail oriented, organized, and able to prioritize, multi-task, and work well and independently under pressure• detail oriented, tactful, honest, respectful, courteous, cooperative, and client-centric spirit that embraces diversity and inclusion	
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Please contact Ernst & Young at 866-834-5115 with any questions. Thank you for your assistance.

This Job Posting will expire in 10 days.